



2020

台灣急診醫學會 冬季學術討論會

12.19 
09:00~17:00
彰基國際培訓中心B1

專題演講 III：醫療品質與病人安全專題

2020年12月19日(六) 09:00~10:00

會場：彰基國際培訓中心 B1 菁英 A 廳

主持人：林冠合醫師(中國附醫)、蔡昌宏醫師(部立苗栗醫院)

09:00~09:30 童綜合經驗：那些年我們一起努力的病人安全

主講人：黃泰霖醫師(童綜合醫院)

09:30~10:00 Measure the Quality of Emergency Department from the Perspective of System Metrics

主講人：徐毓嶸醫師(中國附醫)

課程簡介

- 童綜合經驗：那些年我們一起努力的病人安全

「病人安全」是醫療品質的根本，也是醫療照護提供者和病人之間最基本的共同目標。當病患安全能夠被確保，其實相對的也是讓醫療人員能夠更安心執行業務，然而病患安全並非一蹴可幾，無效的溝通、成員沒有對安全文化有共識，往往讓病人安全無法落實，在此分享台中梧棲童綜合醫院幾個透過品質的管理、競賽改善病患安全的案例，與大家一起來打造病人安全防護網。

- Measure the Quality of Emergency Department from the Perspective of System Metrics

The purpose of quality measurement is to promote improvement by focusing on clinical care procedures and outcomes, as there is a gap between care provided in these areas and care supported by clinical data. Emergency medical care is often based on the diagnosis and treatment of patient symptoms, rather than on a longitudinal treatment or treatment of specific illnesses. In current rigorous emergency department environment, it is extremely challenging to select or develop appropriate quality indicators to reflect the quality of emergency care. Whether in terms of timely efficiency, patient safety incidents, currently widely used indicators or participation in special serious diseases, we attempt to explore the value and implication of quality measurement in the emergency department from different views, as well as expected practical measures of emergency quality in the future.